



The Texturalists

# SUSANNE HEISS

Facilitator for Change & Culture

## PROFILE

Enabling teams & organizations to create their own textures so that they know how they want to collaborate, engage, and innovate. Caring about not only what teams & organizations are working on but how they want to feel when sharing, growing or exploring.



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## EDUCATION

Theory U Facilitator

Cultural Assessment Trainer at  
Barrett Values Centre

Facilitator of Lego® Serious Play®

ActeeChange Certified Consultant

Certified Design Sprint Master

## SKILLS

VIRTUAL WORKSHOPS

ASYNCHRONOUS LEARNER'S  
JOURNEY

EMOTIONAL CULTURE DECK

APPLIED IMPROVISATION

STORYTELLING

## EXPERTISE

CHANGE TRAINING &  
COMMUNICATIONS

VISION & VALUES

BEHAVIORS & MINDSET

EMPLOYEE ENGAGEMENT

PEER REVIEW

## EXPERIENCE

### CLP GROUP, UK

- Workshop Design & Delivery around Design Thinking, New Work as well as Change & Mindset
- customers include e.g. one of the world's leading Testing Service Provider as well as one of the world's leading manufacturer of warehouse products

### COSYN, NL/GER

- Workshop Design & Delivery around Employee Engagement & Communications Strategy as well as Behavioral Change (Agile Mindset)
- customers include e.g. multinational medical devices and health care company

### ERDFISCH, GER

- Workshop Design & Delivery around Team Vision, Values & Behaviors, OKR (Objective & Key Results)
- erdfisch is an IT Services Provider for online solutions as well as web-based applications and specialized on the Content Management System Drupal

"BE PATIENT  
TOWARD ALL THAT  
IS UNSOLVED AND  
TRY TO **LOVE THE  
QUESTIONS  
THEMSELVES LIKE  
LOCKED ROOMS  
AND LIKE BOOKS  
THAT ARE WRITTEN  
IN A VERY FOREIGN  
TONGUE.**"

RAINER MARIA  
RILKE